

### COVID-19 and Your School Visit

If any students / staff show symptoms of Covid-19, or have had a positive test, they are to remain at home and follow government guidelines. **They cannot visit the zoo at this time.**

The zoo has strict Covid-19 protocols in place to ensure your group remains as safe as possible during their visit. These include enhanced cleaning procedures and perspex screens at till points.

As part of our policy to protect our staff, guests and animals from covid-19 we ask that social distancing should be observed when visiting the zoo.

Currently the indoor areas of the zoo are open, however many have reduced capacity at this time. We ask that masks are worn in indoor areas by everyone over the age of 11 unless medically exempt in accordance with Government mandatory face covering instructions.

Hand gel and hand washing facilities are available at many locations around the zoo. Please ensure that students **wash their hands frequently during their visit.**

Please also be aware that in order to reduce infection points, some touch and feel interpretation elements have been removed from animal exhibits at present.

For schools booking a Discovery Session, please ensure children sanitise their hands before and after the session. Masks will be worn by the Education Staff, and chairs and education resources will be sanitised after use.

For any specific enquiries regarding Covid-19 concerns, or to confirm the latest guidelines, please contact the Education Dept directly at [education@zsea.org](mailto:education@zsea.org)

**Guidelines updated September 2021**